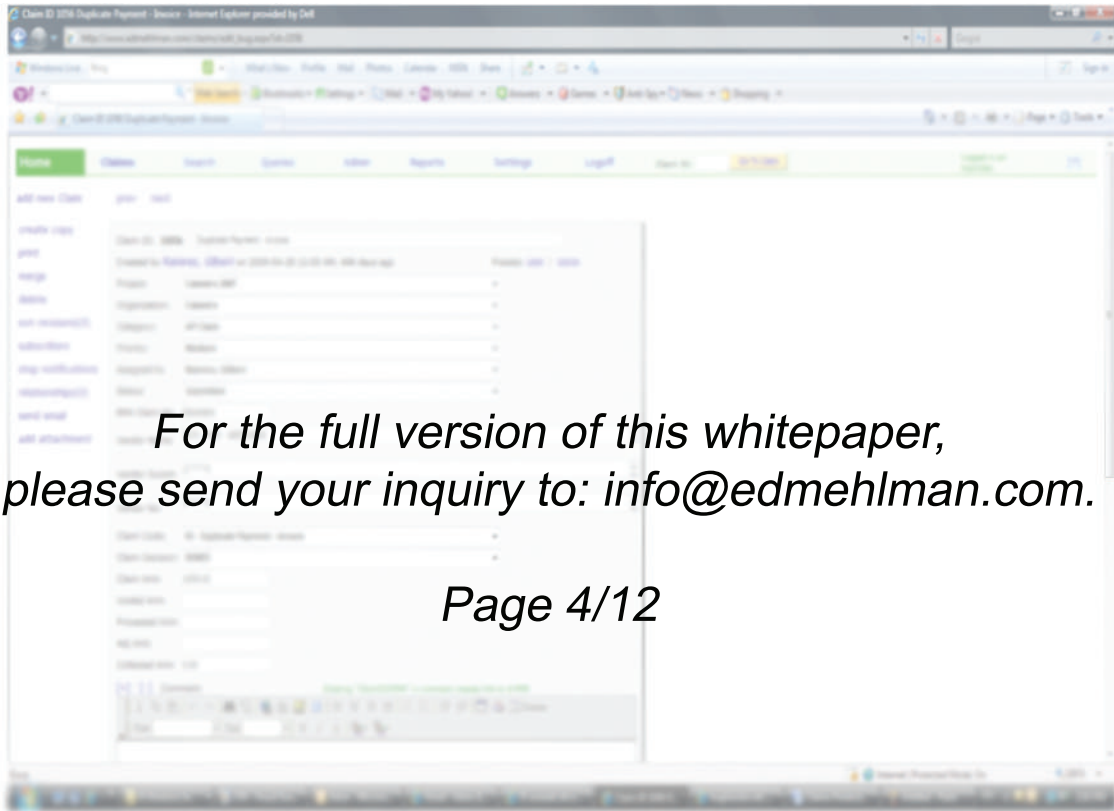


Reviewing Claim Details

You may view, approve, or deny a specific claim by first selecting it from the list (i.e. click on claim description). Doing so will display the claim details as depicted in the following screen:



For the full version of this whitepaper, please send your inquiry to: info@edmehlman.com.

Page 4/12

To approve or deny a claim, simply select the appropriate entry from the Claim Decision drop-down list and click on the "Update" button to save your changes. See below for a detail explanation of the Claim Decision entries.

This view also allows a user to print, email, or modify the claim details. In addition, the user may add comments. If you do modify the claim details, click on the "Update" button at the bottom of the screen to save the modifications.

In addition, each claim may include one or more attachment files which provide additional detail and documentation to the claim. These documents are listed on the screen below the claim details. You may open and view these documents by clicking on the "view" link next to each document.